

Demonstrating Outcomes for Success



OBJECTIVES:

- After attending this program, learners will be able to:
- explain how using quality data can improve health outcomes
 - describe strategies that can be used to implement HIV quality improvement activities
 - demonstrate how to design a Plan Do Study Act (PDSA) cycle.

AUDIENCE:

This program is designed for providers at all levels (clinical and non-clinical) and consumers of Ryan White funded care and services.

VCU is an equal opportunity employer. If special accommodations are required, please contact the VCU HIV/AIDS Center 804-828-2210.

AGENDA:

8:30-8:45	Registration
8:45-9:00	Pre-Test
9:00- 9:45	Introductions and Opening Activity
9:45- 10:00	Module 1: What does Quality Mean to You?
10:00- 10:15	Break
10:15- 10:30	Module 2: Quality Overview
10:30- 12:00	Module 3: Quality Principles
12:00- 1:00	Lunch (on your own)
1:00- 1:25	Module 4: Performance Measure
1:25- 1:45	Module 5: PDSA Cycles
1:45- 2:05	Activity
2:05- 2:20	Break
2:20-2:40	Homework
2:40- 3:00	Closing: Now What does Quality Mean to You?
3:00- 3:30	Feedback/Post-Test

TRAINERS:

Amelia Khalil, MA

Case Manager
Women and Children's Care Program

Adam Thompson

Intervention Specialist
NQC Consumer Advisory Committee

* Due to a number of recent no-shows, VHARCC has a new registration policy. If you register for the following program, you must notify the registrar at least 3 business days in advance if you cannot attend. Failure to do so will result in a \$25 fee to cover administrative costs.



Demonstrating Outcomes Registration Form

Name & Degree

Organization

Business Address

E-Mail Address (required for confirmation)

(____)_____
Phone Number

(____)_____
Fax Number

DATES (please check the program you wish to attend)

For Providers:

November 12, 2009 (free of charge)*

Location: NORFOLK, VA

For Consumers:

November 13, 2009 (free of charge)*

Location: NORFOLK, VA

Fax or mail registration form to:

Natalie Stade
VCU HIV/AIDS Center
PO Box 980147
Richmond, VA 23298-0147

Fax: 804.828.1795

Pennsylvania/Mid-Atlantic AIDS Education and Training Center (PA/MAAETC)

The Pennsylvania/Mid-Atlantic AIDS Education and Training Center provides HIV/AIDS-related training and technical assistance to healthcare providers in Delaware, the District of Columbia, Maryland, Ohio, Pennsylvania, Virginia, and West Virginia. We are part of a nationwide network of 11 AETCs funded by the Health Resources and Services Administration, US Department of Health and Human Services. The purpose of the project is to increase providers' capacity to provide high quality HIV/AIDS care within the region's healthcare systems.

The Virginia HIV/AIDS Resource and Consultation Center (VHARCC)

VHARCC works with government agencies, professional organizations, and academic and community healthcare providers. Its mission is to expand knowledge of quality care for persons with HIV/AIDS and to focus on prevention through education, research, and service. VHARCC offers multi-disciplinary educational programs, expanding clinical programs, and consultations on HIV/AIDS-related issues or concerns. VHARCC also offers HIV antibody testing/counseling.

The VCU HIV/AIDS Center

P.O. Box 980147

Richmond, VA 23298

Demonstrating Outcomes for Success

Quality Improvement Principles in Practice

Ryan White-Funded Providers:

Thursday, November 12, 2009

Consumers:

Friday, November 13, 2009

**City of Norfolk
Workforce Development Center
201 E. Little Creek Road
Norfolk, VA 23510
Room 202**

