

The Virginia HIV/AIDS Resource and Consultation Center (VHARCC)

VHARCC works with government agencies, professional organizations, and academic and community healthcare providers. Its mission is to expand knowledge of quality care for persons with HIV/AIDS and to focus on prevention through education, research, and service. VHARCC offers multi-disciplinary educational programs, expanding clinical programs, and consultations on HIV/AIDS-related issues or concerns. VHARCC also offers HIV antibody testing/counseling.

The VCU HIV/AIDS Center

P.O. Box 980147

Richmond, VA 23298



Virginia HIV/AIDS Resource and
Consultation Center and the Virginia
Department of Health present:

THE FOUNDATIONS OF CASE MANAGEMENT

**Charlottesville, VA
May 27, 2009**

**Richmond, VA
May 28, 2009**

**Roanoke, VA
June 19, 2009**

**Norfolk, VA
July 24, 2009**



Foundations of Case Management

AUDIENCE AND COURSE DESCRIPTION

This course is designed for all case managers. The course will address basic psychological theory, practical case management skills, and provide information on specific strategies to meeting the needs of clients. It contains didactic instruction and skills-based activities that are designed to reach case managers of all experience levels. The course will introduce new information to assist in the sometimes nebulous world of case management, or to serve as a refresher for more experienced case managers who may need to review some of the basics.

OBJECTIVES

After taking this course, learners will be able to:

- Name the human developmental needs and adult abilities
- Explain the difference between systems level and client level case management
- Name and describe the key steps and concepts of case management
- Identify the case management philosophy
- Describe and compare helping relationships and empowerment
- Identify essential skills for setting healthy boundaries
- Identify 5 core strategies to working with yours' and others' boundaries and handle boundary challenges

VCU is an equal opportunity employer. If special accommodations are required, please contact the VCU HIV/AIDS Center 804-828-2210.

FOUNDATIONS OF CASE MANAGEMENT AGENDA

8:00 AM	Registration
8:30 AM	Welcome and Introductions
9:00 AM	Concepts of Case Management
9:45 AM	Helping, Empowering and Goals
10:15 AM	Break
10:30 AM	Nine Steps and Facilitated Discussion of Eight Tasks
11:30 AM	Lunch (on your own)
12:30 PM	Real World Service Planning
1:30 PM	Ethics, Confidentiality, Boundaries (The Self and The Client)
2:30 PM	Break
2:45 PM	Resource Development
3:45 PM	Wrap-Up, Evaluations, Adjourn

ACCREDITATION

This continuing education activity meets the criteria of Virginia Commonwealth University and the Southern Association of Colleges and Schools. 0.6 continuing education units will be awarded and recorded with University Enrollment Services, VCU.

Foundations of Case Management Registration

This program is presented free of charge. Space is strictly limited to 15 participants. Pre-registration is required.

Name & Degree

Agency

E-Mail Address (required for confirmation)

Phone Number

Please select a date and location below and send registration form to the corresponding site.

Wednesday, May 27, 2009

Thursday, May 28, 2009

Friday, June 19, 2009

Friday, July 24, 2009

Charlottesville, Virginia

Send completed registration forms to:
AIDS/HIV Services Group
Seshi Campbell
963 2nd Street SE
Charlottesville, VA 22902
Fax: 434.979.8734

Richmond, Virginia

Send completed registration forms to:
VCU HIV/AIDS Center
Natalie Stade
PO Box 980147
Richmond, VA 23298
Fax: 804.828.1795

Roanoke, Virginia

Send completed registration forms to:
Council of Community Services
Robert Morrow
PO Box 598
Roanoke, VA 24004
Fax: 540.982.2935

Norfolk, Virginia

Send completed registration forms to:
Vicki Johnson
358 Mowbray Arch
Suite 106
Norfolk, VA 23501
Fax: 757.446.6035